

Updating Refund Preference

1. Log into Bank Mobile (you should have set your email and password) If you do not remember your login credentials, select “Forgot Login Information”

Email Address: Password:

[Forgot Login Information?](#)

2. Once you are logged in, you will select “Refunds” and then “Refund Preferences”



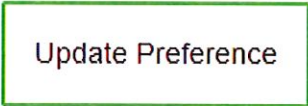
3. On the next screen you should see your current refund selection. To change this, you will scroll down and either select “Change Bank” (if your current banking account information is incorrect) or Select your new refund method (changing from Bank Mobile to an Existing account or vice versa)

If this information is incorrect, click "Cancel Bank" to **immediately cancel** the current bank account information, or click the "Change Bank" button to **enter new bank account information and cancel the current bank account information.**

You must make any desired changes to your refund selection preference at least 24 hours prior to an anticipated refund. When possible, we will honor a change made within 24 hours of a refund receipt but in the event that we are unable do so, your requested change will only be effective for future refunds.

Deposit to an Existing Account	Deposit to a BankMobile Vibe Checking Account
<p>One to two business days</p> <p>Money is transferred to an existing account the same business day BankMobile receives funds from your school. Typically, it takes 1-2 business days for the receiving bank to credit the money to your account.</p> <p>Fees and Features</p> <p>Fees and Features vary from institution to institution, including:</p> <ul style="list-style-type: none"> • Monthly Fees • Overdraft Fees • Mobile Deposit • ATM Access • Cash Deposit Limits • Cash Withdrawal Limits <p>Please check your fee schedule and the terms & conditions of your account to confirm the fees and features. We encourage you to be aware of all the features and fees associated with your account.</p>	<p>Same business day</p> <p>If you open a BankMobile Vibe Checking Account (upon identity verification), money is deposited the same business day BankMobile received funds from your school.</p> <p>Fees and Features</p> <ul style="list-style-type: none"> • Earn 1.50% APY on balances up to \$1,000.99 with qualifying deposits. See APY details • Get paid up to 2 business days early with payroll direct deposit.* • Fee-free access to over 55,000 Allpoint® ATMs. ATM availability varies by location. • Make your money grow with an optional interest-bearing savings account. • Access to money-saving perks from our trusted partners like Billshark and discounts from top merchants. • FDIC-insured with the freedom to bank anywhere, anytime. • No Monthly Service Fee with \$300 in qualifying deposits per statement cycle, otherwise \$2.99 Monthly Service Fee applies. Plus, No Overdraft Fees. <p>For full details, please see the BankMobile Vibe Checking Account Fee Schedule and Interest Rate Information, Account Terms & Conditions, Cash Withdrawal and Deposit Limits.</p> <p>* Early access to funds cannot be guaranteed. Limitations apply. See details.</p>
<input checked="" type="radio"/> Select	<input type="radio"/> Select

4. Once you have updated your refund preference, scroll down to the bottom of the screen and click “Update Preference”



Update Preference

5. To ensure the refund method updated successfully, go back to the home screen and select “Refund Preference” again. The updated preference should now be reflecting. If you have any questions or concerns, you may contact Bank Mobile at 1-855-763-6403.