

Cougar Den – Student Point of View

Students at Coastal Bend College have access to a student information account system called Cougar Den. Through this portal, students have access to grades, course schedules (availability), unofficial transcripts, and student accounts with billing information. Students may also change their address and make installment payment arrangements through NELNET by signing into Cougar Den. Cougar Den is available on the college website at www.coastalbend.edu.

Students may contact the student help desk for assistance with Cougar Den. Contact information for the student help desk is as follows:

E-mail Support: helpdesk@coastalbend.edu

Telephone Support: 866-722-2838 ext. 2506 (Toll Free) OR 361-354-2506 (Direct line)

Getting Started:

— Go to coastalbend.edu. Once there, look for Cougar Den on the top right hand corner.



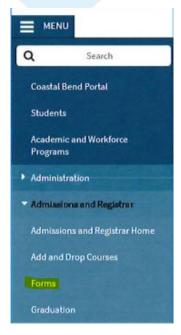
- Log in with your credentials
 - o Username is within your CBC email: <u>username@study.coastalbend.edu</u>
 - o Password is your 7 digit CBC ID
 - o If you do not know your credentials, please see your counselor

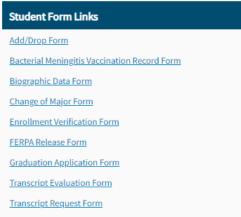


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- Once logged in, on the left-hand side you will find the student Admin forms (please see pictures below for reference).
 - Click on the "MENU", click on "Admissions and Registrar", and then click on "Forms"
 - o From here you will be able to access the online Admissions Forms such as:
 - FERPA Release
 - Graduation Applications
 - Biographic Data Form
 - Transcript Request Forms



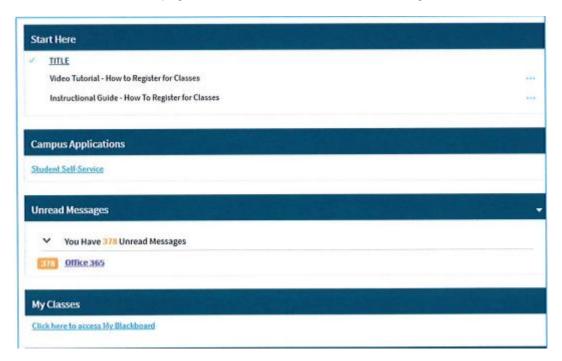






- On the right-hand side, you will find the following
 - To access your student email, click on the Office 365 link under "Unread Messages"
 - You will need to know your full student email (please see your counselor)
 - Password is still your CBC ID
 - To access your course content, click on the Blackboard link under "My Classes"
 - Do not base your registration off of Blackboard. Some courses may not show up right away.
 - My Blackboard is where you access your specific course content (syllabi, professor contact information, text books and supplies needed)
 - For unofficial transcripts, billing and payments, course schedules, course availabilities, grades, etc. click on "Student Self-Service" under Campus Applications.

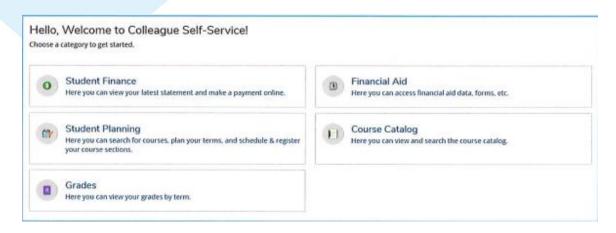
Please see next page for a Student Self-Service walk through.



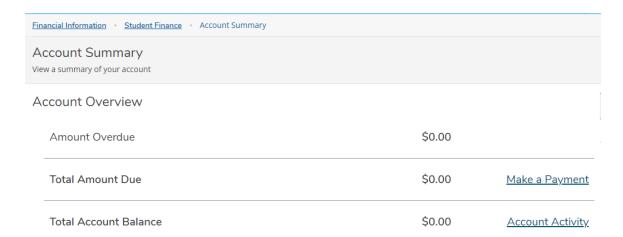


Student Self-Service Window:

- Through the Self-Service window, you will be able to access the following:
 - Billing statements and payments
 - Your course schedule
 - Your grades
 - Course availabilities for the next semester: "Course Catalog"

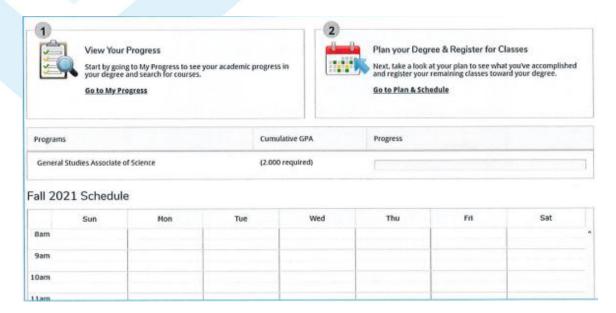


— **Student Finance**: In this window, students can view their college tuition and payments made for semesters past and present.

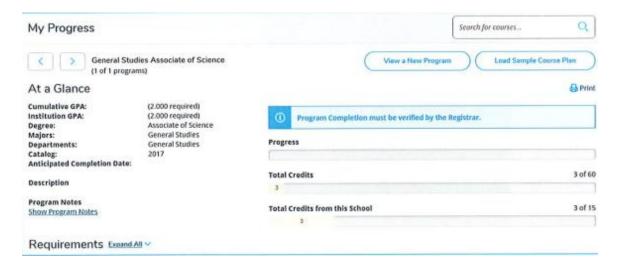




Student Planning: In this window, students can view their course schedule by term.
Please note that all online courses will be located towards the bottom.



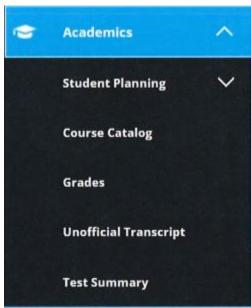
 View Your Progress: If you click on the "Go to My Progress" link, you will be able to see what courses are left on your degree plan. You can also look at other degree pathways and how your courses will fit into those.





- Locating your unofficial transcript: You can either click on the "Academics" tab on the top of the Student Planning screen, or you can click on the "Academics" tab on the left hand side of the Self-Service window.
 - o The unofficial transcript will show all the courses you have attempted, completed, as well as the courses you are currently enrolled in.





If you have any questions, or need additional assistance, please contact us at dualcredit@coastalbend.edu

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